

Terms & Conditions

Chattanooga Dental Arts

Effective Date: October 1, 2026

Welcome to the website of Chattanooga Dental Arts ("Chattanooga Dental Arts," "we," "our," or "us"). These Terms & Conditions ("Terms") govern your access to and use of our website, patient communication services, and online resources. By accessing or using our website, you agree to be bound by these Terms. If you do not agree with these Terms, please discontinue use of our website.

Website Use

The information provided on this website is intended for general educational and informational purposes only. While we strive to keep the information accurate and current, no content on this website should be interpreted as medical or dental advice, diagnosis, or treatment.

Using this website does not establish a dentist-patient relationship. A professional relationship is formed only after you have been evaluated by one of our licensed dental professionals and appropriate consent forms have been completed.

You agree to use this website only for lawful purposes and in a manner that does not interfere with its operation, security, or availability.

Eligibility

This website is intended for individuals who are at least 18 years of age or who are using the website under the supervision of a parent or legal guardian.

Appointment Requests

Appointment request forms submitted through our website are requests only and do not guarantee a scheduled appointment.

An appointment is not confirmed until you receive confirmation from our office by phone, email, text message, or another authorized communication method.

If you require emergency dental care, do not rely on website forms or email. Contact our office directly or call 911 if you are experiencing a medical emergency.

Patient Communications

We may contact you by phone, voicemail or email about your dental care, including appointment confirmations and reminders, post-treatment instructions, recall reminders, billing notifications and other non-promotional communications related to your care.

Text Messages (SMS)

We only send text messages to patients who agree to receive them. If you agree, Chattanooga Dental Arts will send you text messages about:

- Appointment confirmations and reminders
- Scheduling updates
- Post-visit follow-ups and post-treatment instructions
- Recall reminders
- Billing notifications

We do not send marketing or promotional text messages.

Message frequency varies based on your treatment and interactions with our office. Message and data rates may apply.

You may opt out at any time by replying STOP, QUIT, END, REVOKE, OPT OUT, CANCEL, or UNSUBSCRIBE. Reply HELP for help, or call us at 423-719-6485 or email [info@chattanoogadentalarts.com](mailto:info@chattanooga dental arts.com).

Your consent to receive text messages is not a condition of receiving dental treatment.

SMS Messaging Terms

If you choose to receive text messages from Chattanooga Dental Arts:

- You represent that the mobile phone number you provide belongs to you or that you are authorized to receive messages at that number.
- You agree to notify us if your phone number changes.
- Wireless carriers are not liable for delayed or undelivered messages.
- Delivery of text messages depends on your wireless carrier and network availability.

Mobile Information Privacy

Mobile information will not be shared with third parties or affiliates for marketing or promotional purposes.

Text messaging originator opt-in data and consent will not be shared with any third parties except as required to operate our messaging services or as otherwise required by law.

How to Sign Up for Text Messages

When you give us your mobile number at our front desk or over the phone, our team will ask:

“Can we text you appointment reminders and confirmations, post-visit follow-ups and billing notices from Chattanooga Dental Arts? Message frequency varies. Message and data rates may apply. Reply STOP to opt out, HELP for help. We will not share your mobile information with third parties for promotional or marketing purposes.”

We only send text messages if you say yes. After you agree, you will receive this confirmation text:

“Chattanooga Dental Arts: You have agreed to receive text messages from us. Msg frequency varies. Msg & data rates may apply. Reply STOP to opt out, HELP for help.”

You can opt out at any time by replying STOP.

Privacy

Your use of this website is also governed by our Notice of Privacy Practices & Communication Privacy Policy. That Notice explains how we collect, use, disclose, and protect your health information in accordance with applicable federal and state laws, including HIPAA.

Intellectual Property

Unless otherwise indicated, all website content is owned by or licensed to Chattanooga Dental Arts and is protected by applicable copyright, trademark, and other intellectual property laws.

This includes, but is not limited to:

- Text
- Logos
- Graphics
- Images
- Videos
- Website design
- Downloads

You may view, download, or print materials solely for your personal, non-commercial use.

You may not reproduce, distribute, modify, publish, transmit, sell, or exploit any content without our prior written permission.

User Submissions

If you voluntarily submit information through website forms, reviews, surveys, or other communications, you represent that the information provided is accurate and does not violate the rights of any third party.

You agree not to submit unlawful, defamatory, abusive, fraudulent, or malicious content through our website.

Third-Party Websites

Our website may contain links to third-party websites for your convenience.

We do not own or control those websites and are not responsible for their content, privacy practices, availability, or security. Accessing third-party websites is done at your own risk.

Website Availability

We strive to keep our website available at all times but cannot guarantee uninterrupted access.

We reserve the right to:

- Modify website content
- Suspend website access
- Remove website features
- Perform maintenance without prior notice

Disclaimer of Warranties

This website and its contents are provided on an “as is” and “as available” basis.

To the fullest extent permitted by applicable law, Chattanooga Dental Arts disclaims all warranties, express or implied, including warranties of merchantability, fitness for a particular purpose, accuracy, availability, and non-infringement.

We do not guarantee that the website will be free from errors, interruptions, viruses, or other harmful components.

Limitation of Liability

To the fullest extent permitted by applicable law, Chattanooga Dental Arts, its dentists, employees, contractors, affiliates, and agents shall not be liable for any indirect, incidental, consequential, special, exemplary, or punitive damages arising from or relating to your use of this website.

Nothing in these Terms limits liability where such limitation is prohibited by applicable state or federal law.

Indemnification

You agree to defend, indemnify, and hold harmless Chattanooga Dental Arts and its dentists, employees, contractors, and affiliates from any claims, damages, liabilities, losses, costs, or expenses arising from your misuse of the website, violation of these Terms, or infringement of any rights of another person or entity.

Accessibility

Chattanooga Dental Arts is committed to making our website accessible to all users. If you experience difficulty accessing any portion of this website, please contact our office so we can provide assistance and work to improve accessibility.

Changes to These Terms

We reserve the right to modify these Terms & Conditions at any time.

Updated versions will become effective upon posting to this website unless otherwise required by law. Continued use of the website after changes have been posted constitutes acceptance of the revised Terms.

Contact Information

If you have questions, please contact:

Chattanooga Dental Arts

Email: [info@chattanoogadentalarts.com](mailto:info@chattanooga dental arts.com)

Phone: 423-719-6485

Address: 4207 Ringgold Road, Chattanooga, TN 37412